

Sangoma

P320 IP Phone

Enjoy a large 4.3-inch 480×272 color IPS display along with highly integrated business applications to improve user productivity. 4-line keys are programmable for VoIP accounts or as BLF with speed dial to direct-dial or monitor an extension.



P-Series IP Phones

Sangoma's line of P-Series mid-range phones are designed to deliver the features you need for every user type at a competitive price point. All models include high definition audio, unprecedented plug-and-play deployment, and advanced built-in applications that include voicemail, call log, contacts, phone status, user presence, parking, and more.



P320 Phone Features



- **DIALING CALLS:** Pick up the handset or press a line key and dial a number. You can also enter a number and press the **Dial** softkey. You can also use *Contacts* or *Call Log* to find the number you want, then press the Dial softkey. If you use *Contacts*, you can dial a coworker's Voicemail.
- **RECEIVING CALLS:** Pick up the handset, or press a softkey: **Answer**, **Ignore**, **Transfer**, or **Send VM**. Ignore makes the call stop ringing but uses your Call Rules. Transfer lets you transfer the call. Send VM sends the call to your voicemail regardless of your Call Rules.
- **REDIAL:** Press the Redial button to redial the last call you made. (If you have multiple lines, Redial automatically uses the correct line)
- **HOLD:** During a call, press Hold. The line key flashes red. Press either the flashing line key or the Resume softkey to resume the
- **TRANSFER:**
 - ASSISTED** – During a call, press the Transfer button. Enter a number or press the Contacts softkey to find a number. Press the **Dial** softkey. When someone answers, inform them of the call to be transferred. Press the Transfer **softkey**, (or Transfer **button** again) and the transfer is completed.
 - UNASSISTED (blind)**– During a call, press the Transfer button. Enter a number or press the Contacts softkey to find a number. Press the Transfer softkey, and the transfer is completed.
 - TRANSFER TO VOICEMAIL** – If you used Contacts for a transfer, you can press the Transfer VM softkey instead of Transfer. That transfers the call to that contact's voicemail.
- **MENU:** The menu application is accessed using the Menu **softkey**. It contains configuration and information screens for your phone.
- **CONFERENCE:** (**3-WAY CALLS**) During a call, press the Conference **softkey**. Dial the third participant's number or use Contacts. Press the Conference softkey again to connect all participants. To split a conference into separate calls with each participant, press the **Split** softkey and select the participant to drop from the call.
- **PARK:** During a call, press the Park softkey. Then you or a coworker can answer the call from another phone by either **dialing** that Parking extension or by pressing the **Parked Calls** softkey and answering the call. From the idle screen: press the More... softkey, then **Parked Calls**.
- **CONTACTS:** Contacts are used for rapid dialing, and for finding detailed information about someone. You can use Contacts from within **Transfer** and **Conference**. To see the Detail page for a contact, press the Show softkey in a list of contacts. Details include the person's Status.
 - You can assign Contacts as Rapid Dials on your phone. (*See Switchvox User Portal Guide*)
- **VOICEMAIL:** Press the  button to dial your voicemail extension.
- **STATUS:** Press the Status softkey to change your status. **Do Not Disturb** sends incoming calls to your voicemail (*and declines queue calls*). Your coworkers see your **Status** on their phone or Switchboard. You can use Call Rules to manage incoming calls based on different Status Options.
- **INFO:** Press the Info softkey followed by a line key to display a detail page for that key