

Sangoma

P315 IP Phone

Sangoma's new value-based IP-Phones offer essential entry-level features without sacrificing on the function and performance typically available with more expensive phones.



P-Series IP Phones

Enjoy an enterprise-grade call experience with unprecedented plug-and-play deployment, two VoIP lines, a **2.4" rich, full-color LCD display**, and great HD voice quality, that delivers a wonderful user experience at a price that fits any budget!



P315 Phones Features



- **DIALING CALLS:** Pick up *handset* or press a *line key* and dial a number. Or dial a number and press the **Dial softkey**. You can also use **Contacts** or **Call Log** to find the number you want, then press the **Dial softkey**. If you use **Contacts**, you can dial a coworker's Voicemail
- **RECEIVING CALLS:** Pick up the handset, or press a *softkey*: **Answer**, **Ignore**, **Transfer**, or **Send VM**. *Ignore* makes the call stop ringing but uses your ***Call Rules** [*Switchvox*]. *Transfer* lets you transfer the call to another phone number or extension. *Send VM* sends your call to your voicemail regardless of your *Call Rules*.
- **REDIAL:** Press the **Redial** button to call the number you made. (If you have multiple lines, **Redial** automatically uses the correct line).
- **HOLD:** During a call, press **Hold**. The line key flashes **RED**. Press either the flashing *line key* or the *Resume* softkey to resume the call.
- **TRANSFER:**
 - *Assisted:* During a call, press the **Transfer** button. Enter a number or press *Contacts softkey* to find a number (or a rapid-dial key you previously programmed). Press the dial softkey. When someone answers, inform them of the call to be transferred. Press the *Transfer softkey*, and the transfer is completed.
 - *Unassisted (Blind):* During a call, press the **Transfer** button. Enter a phone number or press the *Contacts softkey* to find a number (or a rapid-dial), then press the **Transfer** button and the transfer is completed.
 - *Transfer to Voicemail:* If you used *contacts* for a **Transfer**, you could press the *Transfer VM softkey* instead of *Transfer*. That transfers the call to that contact's voicemail directly.
- **CONFERENCE (3-WAY CALLS):** During a call, press the **Conference** softkey. Dial the third participant's number or use *Contacts*. Press the *Conference* softkey to connect all participants. To split a conference into separate calls with each participant, press the **Split** softkey and select the participant to drop from the call (*using Navigation Pad*).
- **PARK:** During a call, press the **Park softkey**. Then, you or a coworker can answer the call from any *Switchvox Phone* by either dialing that *Parking Extension* or by pressing the **Parked Calls softkey** and answering the call. This is located on the main screen. press the *"More..."* softkey, then **Parked Calls**.
- **RECORD:** During a call, press the **Record softkey** to begin recording. Press the **Stop Record** when you are done. Recordings are in your voicemail mailbox.
([Folders > Recordings](#))
- **CONTACTS:** **Contacts** are used for *rapid dialing* and for finding detailed information about someone. You can use *Contacts* from within: **Transfer**, **Conference**, and **Forward Voicemail**. To see *Detail* page for a *Contact*, press the **Show Softkey** in a list of *contacts*. Details include the person's **Status**. Your *Contacts* can also define your **Rapid Dial Keys**. Use the **Switchvox User Portal**
([Features > Phone Features > Rapid Dial Favorites > Add Extensions](#))
- **VOICEMAIL:** Press the **Messages** button to dial your Voicemail extension
- **STATUS:** Press the **Status softkey** to change your status. **Do Not Disturb** sends incoming calls directly to your *voicemail*. (also declines queue calls). Your coworkers see your status on their phone or **Switchboard**. You can use *Call Rules* [*Switchvox*] to manage incoming calls based on different *Status Options*.
- **INFO:** Press the **Info** button followed by a *line key* to display a detail page for that key.
- **MENU:** The **Menu** application is accessed using the **Menu softkey**. It contains configuration and information screens for your phone.