



WP820 Cordless Wi-Fi Phone



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Features



➤ **DIALING CALLS:** Enter the desired number using the keypad. Press **Dial** key or left softkey "Call" to initiate the call or wait for 4 seconds and the call will be initiated automatically.

➤ **RECEIVING CALLS:**

SINGLE INCOMING – Press Dial Key to pick up the call, or "Accept" softkey (left softkey). In Speakerphone mode, press **Speaker Key** to pick up the call. In Headset mode, press **Dial Key** to pick up the call, or "Accept" softkey (left softkey) using a connected headset.

MULTIPLE INCOMING – To answer an incoming call during an established call, press Dial Key, or the Speaker Key, or the "Answer" softkey. The incoming call is answered, and the original call is placed on hold.

➤ **HOLD:** During active call, press the right softkey "Hold" to put the established call on hold. To resume the call, press the right softkey "Unhold" while the established call is being on hold.

➤ **REDIAL:** Press the **Send** button to open your *Dialed Call History*. The last call you made will be highlighted. Press the **Send** button again to redial.

➤ **MUTE:** Press the "#" button to mute/unmute the microphone. (The Mute icon indicates whether the microphone is muted.

➤ **TRANSFER:**

ATTENDED – Press "Transfer" softkey during a call and then enter the number you want to transfer the call to. Select Attended transfer by pressing on **Attended** key. If the transferor taps on **Confirm**, the call will be transferred, and the WP-820 will hang up the call. If the user taps on "Split" soft key to separate the calls, the user will talk to the second established call while the first call is on hold.

BLIND - Press "Transfer" softkey during a call and then enter the number you want to transfer the call to. Select Blind transfer by pressing on **Blind** key. The call is connected to the number you specified, and the LCD screen prompts Call Transferred.

TRANSFER TO VOICEMAIL – While speaking to the caller press the [Transfer] button or soft key. Dial star (*) then the mailbox number to be transferred to. Press Send or [Transfer].

➤ **CONFERENCE: (3-WAY CALLS).**

INITIATE CONFERENCE CALL - Place a call to the first party and press left softkey "Options", then select "Conference". Enter the number of the second party you want to add to the conference and press **Join Conf**. The conference will automatically be bridged before the third party answers the call.

LEAVE A CONFERENCE CALL - Press "Cancel" soft key in conference dialing screen to resume the two-way conversation.

HOLD THE CONFERENCE CALL - Press hold button to hold the conference call with all parties. (places everyone on hold) Press "Conf" soft key to resume conference call.

END THE CONFERENCE CALL - The conference will be terminated for all three parties if the conference initiator hangs up or presses the "End Call" soft key.

➤ **VOLUME:** Use the volume buttons to adjust the ring volume when the phone is idle. Press the volume buttons during an active call to adjust the in-call volume.