



GRANDSTREAM

GRP2612W IP Phone

4-Line Professional IP Phone Designed for Mass Deployment and Easy Management. The **GRP2612** features Wi-Fi support on the GRP2612W and PoE on the GRP2612P/GRP2612W/GRP2612G and is supported by Grandstream's Device Management System (GDMS).





GRP2612 Phones Feature



- **DIALING CALLS:** Pick up the handset and dial a number. You can also enter a number and press the **Dial** softkey. You can also use *Phonebook* or *History* to find the number you want, then press the **Dial** softkey.
- **RECEIVING CALLS:** Pick up the handset, or press a softkey: **Answer**, **Reject**, or **Forward**. **Answer** will connect the call via phone's speaker. **Forward** lets you transfer the call. **Reject** sends the call to your voicemail regardless of your Call Rules.
- **HOLD:** During a call, press Hold button. The line key flashes **Green**. Press either the flashing line key or the Resume softkey to resume the call. New Call softkey opens another line to call while caller on hold.
- **REDIAL:** Press the Send button to open your *Dialed Call History*. The last call you made will be highlighted. Press the Send button again to redial.
- **TRANSFER:**
 - ASSISTED** – During a call, press the Transfer button. Enter a number or press the Target softkey to access your Phonebook's contacts. Press the AttnTrnf softkey. When someone answers, inform them of the call to be transferred. Press the **Transfer** softkey again to complete the transfer,
 - UNASSISTED (blind)** – During a call, press the Transfer button. Enter a number or press the Target softkey to access your Phonebook's contacts. Press the BlindTrnf softkey and the transfer is completed.
 - TRANSFER TO VOICEMAIL** – During a call, press the Transfer button. Prepend the coworker's extension with (*33). Press the BlindTrnf softkey and the transfer to the coworker's voicemail is completed.
- **MENU:** The menu application is accessed using the Menu softkey. It contains configuration and information screens for your phone.
- **CONFERENCE: (3-WAY CALLS)** During a call, press the ConfCall softkey. Dial the third participant's number or use Phonebook. Press the ConfCall softkey again to connect all participants. Press the Kick softkey to choose which participant you want to leave the call (*press Submit softkey to confirm removal of participant.*)
- **PARK:** During a call, press the **...** softkey. Then dial (2) to park the call. you or a coworker can answer the call from another phone by either dialing that Parking extension or by pressing the *Parked Call Programmable key*. (assigned by your administrator).
- **PHONEBOOK:** Choose from your *Local Phonebook*, *Local Group*, *Blocked*, and *Allowed* contacts. You can search contacts in search bar at top. Select contact with *Confirmation Button*. You can then dial or edit the contact information. You can also use the Phonebook from within Transfer and ConfCall.
- **VOICEMAIL:** Press the  button to dial your voicemail extension.